



Heat Solutions UK Southern LTD

29 Albert Road
New Milton
BH25 6SP
Company No: 09747521
Tel: 0800 195 9899

Terms & Conditions:

Please ensure you read these terms & conditions before using our services. By using our services, you are agreeing to these terms.

Invoices & Payment

When you agree for us to carry out estimated work, a deposit payment may be required before any work commences. We reserve the right to request full payment in advance at our discretion.

Upon completion of work you will be invoiced, for which a final payment is due on receipt. Heat Solutions UK Southern LTD reserves the right to accrue and charge interest on any part of an invoice which remains unpaid at a rate of 5% over the base rate until payment is received by us in full.

You accept sole liability to make payment in full.

You will be solely responsible for any third party debt recovery fees and any legal fees due to an unpaid invoice.

Guarantee

We warrant that, for a period of 12 months from performance of the services shall:

- a) be supplied with reasonable care and skill within the meaning of the Supply of Goods and Services Act 1982, Part II s 13.
- b) provide a warranty of 12 months on any parts or materials supplied to you by us.
- c) Provide 12 months guarantee on labour carried out by a Heat Solutions UK tradesperson, in respect of faulty workmanship only.

Our work is only guaranteed in respect of work directly undertaken by us and with full payment having been made.

The guarantee will become null & void if the work/appliance completed/supplied by us is: Subject to misuse or negligence. Repaired, modified or tampered with by anyone other than a Heat Solutions UK tradesperson. We will accept no liability for, or guarantee suitability of materials supplied by you & will accept no liability for any consequential damage or fault.

Please note our warranty of 12 months on parts or materials supplied to you is in addition to any warranty provided by the manufacturers of the parts or materials used by us which may be for a longer period than the 12 months provided by us. In the event you wish to claim on the longer manufacturer warranty, please contact us using the contact details provided within these terms and conditions and we shall provide you with the manufacturers contact details.

Legal title to all parts supplied in the provision of Services will pass to you once we have received payment in full for all outstanding amounts from you to us. If payment is not received, we reserve the right to pass on the debt to a debt collection agency, please note the ownership to all parts and materials supplied by us to you shall remain with us.

Liability

We will only be liable for rectifying our own guaranteed work after the full balance is paid and will not be held responsible for any ensuing damage or claims resulting from other work overlooked or subsequently requested and not undertaken at the time.

Title to Goods

Goods supplied and delivered by us to you, or your premises, shall remain our property until paid for by you in full. Whilst goods remain our property we have the absolute authority to:

Retake, sell or otherwise deal with or dispose of all or any part of these goods.

Seek a court injunction to prevent you from selling, transferring, or otherwise disposing of such goods.